

QUARTERLY REPORT CARD
July 1, 2009 - September 30, 2009

ST. LAWRENCE COUNTY ONE-STOP CAREER SYSTEM

ST. LAWRENCE COUNTY ONE-STOP CAREER CENTER
80 STATE HIGHWAY 310, SUITE 8, CANTON, NEW YORK 13617-1498

This report is created utilizing the comments and figures on the Feedback Surveys completed by customers of the St. Lawrence County One-Stop Career System. It is provided to you, the customer, so that you may make informed decisions on the quality of programming offered throughout the One-Stop System. The report card is issued and updated quarterly. Questions and comments should be sent to the address noted above.

EMPLOYER SURVEYS

	This Quarter	Last Quarter
4 Employer Surveys Received This Quarter		
Referred applicants were appropriate to my needs	75.00%	N/A
Program was clearly understood	100.00%	N/A
Staff were available and prepared to assist me	100.00%	N/A
Timesheets and reports were easy to complete	100.00%	N/A
Reimbursements were issued in a timely manner	100.00%	N/A
Likelihood to use the program again to train new staff	100.00%	N/A
Employer Survey Averages	95.83%	N/A

EMPLOYMENT & TRAINING SURVEYS

	This Quarter	Last Quarter
16 Employment Surveys Received This Quarter		
Overall quality/satisfaction with services	88.33%	92.17%
Quality of informational materials	88.33%	93.75%
Appropriateness of information	85.00%	90.63%
Helpfulness of staff	91.67%	90.63%
Likelihood to recommend office to others	100.00%	96.88%
Employment & Training Survey Averages	90.67%	92.81%

Entry to Employment	Entered Employment	Average Hourly Wage
July 1, 2009 – September 30, 2009	230	\$10.39

The St. Lawrence County One-Stop Career System is a Partnership of:

NYS Dept. of Labor - Division of Employment Services * St. Lawrence-Lewis BOCES * St. Lawrence County Office of Economic Development
St. Lawrence County Department of Social Services * St. Lawrence County Office for the Aging * St. Lawrence County Youth Bureau
St. Lawrence County Veterans' Service Department * Vocational Educational Services for Individuals with Disabilities * SUNY Canton